Terms and conditions for groups

 Children must be actively supervised at all times. Abide by the Swim Zone supervisor: child ratios; Year 1-3 (5-7 years old) 1:8, Year 4-6 (8-11 years old) 1:12 Year 7 and over, 12+ years 1:15



- Report to reception upon arrival and confirm numbers
- Enforce the pool rules that will be explained by the Swim Zone lifeguards
- Ensure appropriate swim wear is worn.
- Group leader must have a current roll of participants on site. In the event of an emergency the group leader must follow the directions of Swim Zone staff. The group leader will meet at the assembly point, check participants off the roll and report all group participants are accounted for.
- Report any incidents, accidents, hazards or near misses to the lifeguard on duty.
- Be aware and remain in the pool space that is booked for your group.
- Inform Swim Zone staff if the activity is going to involve the children breaking the rules. For example, water safety session may require the children to wear clothing in the pool.
- Inform Swim Zone of any cancellations at least 24 hours prior to the booking

Swim Zone Pools endorses the National Pool Alone Policy

All Children under 8 must be actively supervised by a caregiver 16 years or older.

Supervision of young children is a shared responsibility for all of the community and lifeguards play an important role in this. However, the end responsibility, and greatest overall impact if something does go wrong, lies with the caregiver. A lifeguard takes an overview of all pool users and is there to provide assistance when required. They can't be expected to watch every single child every moment to ensure their ongoing safety.

Swimmer Dress Policy

We take pride in good, clean water quality.

- To ensure this quality is maintained the following swimwear standards apply;
 - Wear recognized swimwear in the pools. Togs, wet suits and rash shirts
 - No underwear or boxer shorts
 - No shorts below the knee
 - No T shirts, singlet's, skirts, hats.
 - All children under 4 years must wear a swimming nappy. (available at reception)

Any person who fails to comply with any of the swimmer dress policy shall be asked to vacate the pools.